

Manor Farm Industrial Estate
Flint
Flintshire
CH6 5UY



(t): +44 (0) 1352 793222
(e): info@tvcl.co.uk
(w): www.tvcl.co.uk

August 2026

Details of product warranties

5-year warranty applies to the following:-

- Ethos controller modules including Gateway
- Nidec Drives – supplied by TVC

3-year warranty applies to the following:-

- All parts supplied and fitted within the Ethos controllers
- Destination Control dispatcher
- emFONE em-181 and em-1

1-year warranty applies to the following:-

- UPS systems used in conjunction with controller
- Regenerative equipment
- Indicators
- Fire Service Access Level Unit and Emergency Evacuation System
- Routers for communication (e.g. for autodialler and Vantage Connect System)
- Vantage Connect – VC-SM & VC-MN
- CCTV
- Mercury Screens
- Destination Control user interface system i.e. car and landing displays, flag ID's, PC's



ISO 9001, ISO 14001
ISO 45001

Certificate No. 14024

