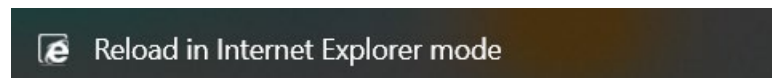


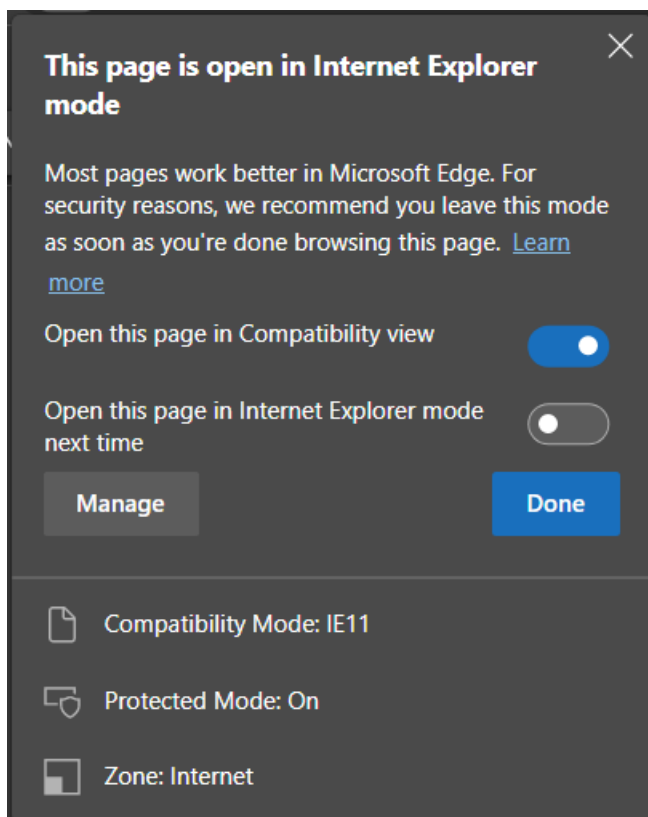
## Accessing GAL Online Xpress with Windows 10 and 11

GAL Online Xpress was originally designed and intended to be used with Internet Explorer. Due to Microsoft retiring Internet Explorer in the latest Windows operating systems, Online Xpress must be opened using Internet Explorer Mode in Microsoft Edge.

Ensure the site is loading in Internet Explorer mode by clicking on the ellipses (...) in the upper right corner of the Edge browser window, then click on 'Reload in Internet Explorer Mode' from the menu.



An options pane will appear where you will need to ensure 'Compatibility View' is enabled. You will also want to enable 'Open this page in Internet Explorer mode next time'.



To display the above pane again, click on the IE icon on the left side of the address bar.

